



## FINEST QUALITY PAINTS

### Terms and Conditions for Stevensons Paints (Pty) Ltd

*Last updated: October 6, 2025*

#### 1. Introduction

These Terms and Conditions (“Terms”) govern your use of the services, website, and products provided by Stevensons Paints (Pty) Ltd (“Stevensons Paints”, “we”, “us”, or “our”), a company registered in South Africa. These Terms apply to all **Vendors, Suppliers, Users, and any person browsing or using Stevensons Paints website or services (“you”)**.

#### 2. Definitions

- **Vendor/Supplier:** Any business or individual providing goods or services to Stevensons Paints or through its platform.
- **User:** Any person or entity accessing, browsing, or using Stevensons Paints website or services, including Vendors and Suppliers.
- **Products:** Goods or services offered by Stevensons Paints or its partners.
- **Agreement:** The contract formed by your acceptance of these Terms.

#### 3. Use of Website and Services

- You must be at least 18 years old or have legal capacity to enter into contracts in South Africa.
- You agree to use our website and services only for lawful purposes and in accordance with these Terms.
- These Terms apply to all Vendors, Suppliers, Users, and anyone browsing or interacting with Stevensons Paints.
- Through our website, you may access external resources provided by third parties. Conditions for third-party resources, including any rights granted in their content, are governed by those third parties' terms and conditions or by applicable law.
- We reserve the right to protect our interests by denying you access to our website or service, terminating contracts, and reporting any

misconduct to the appropriate authorities if you are involved in or suspected of the following:

- violating laws, regulations or these terms;
  - infringing on third-party rights;
  - significantly impairing our legitimate interests;
  - offending us or any third party.
- You are solely responsible for ensuring that your use of our website and service does not violate any laws, regulations, or third-party rights.

#### **4. Account registration**

- To use the service, you can register or create an account by providing complete and truthful information. You can also use the service without an account, but this might limit some features.
- You are responsible for keeping your login details confidential and must choose passwords that meet the highest standards of strength as allowed by our website.
- By registering, you agree to take full responsibility for all activities under your username and password.
- You must immediately inform us using the contact details in this document if you believe your personal information, account or login details have been violated, disclosed or stolen.
- Registration of accounts on our website is subject to the conditions outlined below. By registering, you agree to meet such conditions.
  - It is not permitted to register accounts by bots or any other automated methods;
  - You must register only one account, unless otherwise specified;
  - Your account must not be shared with other persons unless otherwise specified.
- You can close your account and stop using our service anytime by contacting us with the contact details provided in this document.

#### **5. Orders and Payment**

- All orders for products must be placed in writing or through our official website.
- Prices are as displayed at the time of order and are subject to change without notice.
- Payment terms will be specified in your invoice or order confirmation.

## **6. Delivery and Returns**

- Delivery dates are estimates and not guaranteed. Delays may occur due to circumstances beyond our control. Vendors dispatching goods may be all over the country.
- You 'the User' may receive one parcel at a time, if you order more than one item on <https://stevensons.co.za/>, seeing that it is a Multivendor eCommerce Marketplace with Multi-Supplier Product Director.
- Returns are accepted only in accordance with our Return Policy, available upon request.

## **7. Intellectual Property**

- All content, trademarks, logos, and materials on our website are the property of Stevensons Paints (Pty) Ltd or its licensors.
- You may not reproduce, distribute, or use any content from our website without our prior written consent.

## **8. Limitation of Liability**

- To the extent permitted by law, Stevensons Paints (Pty) Ltd is not liable for any indirect, incidental, or consequential damages arising from the use of our products or services.
- Our liability for any claim is limited to the amount paid for the product or service in question.

## **9. Indemnity**

- You agree to indemnify and hold harmless Stevensons Paints (Pty) Ltd, its directors, employees, and agents or affiliates from any claims, damages, or expenses arising from your breach of these Terms.

## **10. Governing Law**

- These Terms are governed by the laws of South Africa. Any disputes will be subject to the exclusive jurisdiction of the South African courts.

## **11. Amendments**

- We reserve the right to update or modify these Terms at any time. Changes will be effective upon posting on our website.
- Prices, descriptions and availability of products are detailed in the relevant sections of our website and may change without notice.
- Although we strive for accuracy in presenting products on our website, representations (including graphics, images, colors, and sounds) are for reference only and do not guarantee the characteristics of the purchased

product.

- The specific characteristics of the chosen product are outlined during the purchasing process.

## **12. Methods of payment**

- Details about accepted payment methods are provided during the purchasing process.
- Certain payment methods might have additional conditions or fees. In these cases, more information can be found in the related section of our website.
- Until payment of the total purchase price is received by us, any products ordered will not become your property.

## **13. Contact Information**

- For any questions regarding these Terms, please contact us at [info@stevensons.co.za](mailto:info@stevensons.co.za)



## FINEST QUALITY PAINTS

### Privacy Policy for Stevensons Paints (Pty) Ltd

*Last updated: October 6, 2025*

#### 1. Introduction

This Privacy Policy outlines how Stevensons Paints (Pty) Ltd (“Stevensons Paints”, “we”, “us”, or “our”) collects, uses, stores, and protects your personal information in accordance with the Protection of Personal Information Act (POPIA) and other applicable South African laws. This Policy applies to all **Vendors, Suppliers, Users, and anyone browsing or using the Stevensons Paints website or services.**

#### 2. Information We Collect

We may collect the following types of personal information from Vendors, Suppliers, Users, and website visitors:

- Name, contact details, and identification information
- Payment and billing information
- Transaction and order details
- Website usage data (cookies, IP address, browser information)

#### 3. Purpose of Collection

We collect your personal information to:

- Process orders and deliver products or services
- Communicate with you about your account or transactions
- Comply with legal and regulatory requirements
- Improve our website and services

#### 4. Consent

By using our services or website, you consent to the collection and processing of your personal information as described in this policy. You may withdraw your consent at any time by contacting us.

## **5. Sharing of Information**

We do not sell or rent your personal information. We may share your information with:

- Service providers who assist us in operating our business
- Regulatory authorities if required by law
- Other parties with your explicit consent

## **6. Data Security**

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or loss.

## **7. Data Subject Rights**

You have the right to:

- Access your personal information
- Request correction or deletion of your data
- Object to or restrict processing of your information
- Lodge a complaint with the Information Regulator

## **8. Data Retention**

We retain your personal information only as long as necessary for the purposes set out in this policy or as required by law.

## **9. Cookies**

Our website may use cookies to enhance your experience. You can manage your cookie preferences through your browser settings.

## **10. Changes to This Policy**

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

## **11. Contact Us**

For questions or concerns about this Privacy Policy or your personal information, please contact us at [info@stevensons.co.za](mailto:info@stevensons.co.za)